

The Advantage of Hiring an MSP



Jack

He needs help!

There are a variety of advantages to hiring a Managed Service Provider. Let's take a look at some of the key comparisons.
(Assuming 50 users)



RedNight

Migrate. Manage. Empower.

Team of Experts



\$8,000/month
(Salary + benefits)



Cost

\$8,000/month

(headcount based/user count)

Just Jack - 8 hours a day
- sick and vacation days



Resources



Entire IT Team to support your
business and 24/7 monitoring

Just Jack



Tools



Includes backups, antivirus,
MFA, monitoring,
email protection, and more

Just Jack self-studying



Education



Ongoing education, certification
requirements and following
industry developments

Just Jack



Escalation



Tier 1,2 & 3 Support

No guarantee



Service level



Guaranteed
with Ticket System



Jack needs **HELP!**



Service Desk
Admin
\$50,000



Network
Administrator
\$80,000



Jack
Desktop Engineer
\$96,000



Network Security
Specialist
\$114,000

=

\$96,000/year

RedNight (headcount based/user count)

OR

\$340,000/year

* Hiring this level of help is not feasible. MSP's maintain qualified staff to tackle all IT-related tasks for a fraction of the cost.

Key Factors Our Team Ensures Are Taken Care Of



Backups

Crypto-locked? Deleted things you shouldn't have? Get your team back to work quickly.



Patches and Updates

The IT world is fast. Security flaws and operating structures need to be regularly secured and updated.



Security

Remote 24/7 monitoring and proactive problem-solving, to keep your system running smoothly.



User Support

Who helps employees with printer issues? Do you have a secure process to on- and off board staff? We're on it.